



Session Title: Patient Family Advisors in Merger and Acquisition

Presenters: Mary Lynne Knighten and Alice Gunderson

Barbara Kivowitz: interest in bringing PFAs into governance levels of the organization

Lorna Tirman: I have worked with both Derek and Mary Lynne and know their work is always meaningful.

Curious what St. Francis is up to and learning more about your PFAC.

Grace Tung: Our community catholic hospital is on track to merge with a university medical center. Trying to "get smarter" on how I can help my PFAC move forward with this.

Kate Dunitz: As a current member of a PFAC at another hospital. I would like to learn what St. Francis is doing and assist my PFAC with further information regarding other PFACs.

Alice Gunderson: Kate, we hope you will find a couple nuggets to help.

Kate Dunitz: Thank you so much!

Mary Schramke: My interest in supporting care teams I work with in improvement processes as they manage through the changes a merger /acquisition brings especially reorganizations and how decisions are made. Also How do we as patients know what the plans are?

Amy Searls : proud of the work the SFMC has done including the patient in all they do

Amy Searls : \*the SFMC PFAC has done...

Mary Schramke : Alice, great leadership on your part to keep the community connected.

Louis Rubino : I am a past board member of St Francis. Mary Lynne and Alice have assured the PFA and the PFCC model of care remains at SFMC after the change in ownership. The community is very fortunate to have these two leaders continue their good work.

Kate Dunitz: How did St. Francis begin to get the community involved to have events such as health fairs?

Mary Lynne Knighten: Thank you everyone for your kind words!

Mary Lynne Knighten: Our contact information is on the slides on the PFCCpartners website Please feel free to reach out to us for questions or if you'd like to virtually observe our PFAC meeting.

Maria Carrillo: I am blessed to be part of SFMC PFAC and to serve my community as a call from our Lord.

Kate Dunitz: I have learned how the PFAC can initiate additional community involvement (outside of just community members in the PFAC) with planned events.