



Session Title: Partnering for Better Measurement

Presenters: Ellen Schultz, Hala Durrah, Hillary Washburn, Derek Forfang

Laura Jackson: What is one idea or insight you had from participating in this session?

Karen Frazier: People do want to be engaged -- we just need to ask them.

Jennifer Townsend: Be equal partners in a relationship founded on trust.

Ana Narcisa: Measures drive our care.

Janice Singer: Importance of having the patients fully involved from the very beginning of the project.

Rita Goshert: We need to ensure that patients and families voice is heard and seen as equal at the decision making table in health care

Brittany Wilson: We can help facilitate engagement with these members.

Ana Narcisa: What matters to patients vs what is the matter

Diane Drake: The importance of trust to patient families