



Session Title: PFAC's and Behavioral Health

Presenters: Glenn Kopelson, Martha Browning, Steve Cohen, Maria Monica Dela Cruz, and Robyn Mandelberg

Arielle Alyssa Brown: Will we have this recording after?

Laura Jackson: Yes, the recordings will be up on the event webpage:

<https://pfccpartners.com/2020-pfcc-conference-a-virtual-skills-exchange-agenda-with-links/>

Teresa Prouty: Will there be contact information for the presenters listed in order to follow up with questions

Laura Jackson: Yes, their contact info will be listed in the slides near the end of the presentation. You can also find the slide decks on the event webpage (Link above)

Teresa Prouty: You are extremely accurate in describing the patient family dealing with mental health concerns

Teresa Prouty: We need to raise awareness too that families who have chronically ill children will ultimately suffer from some kind of mental health issue either the child or the caregiver. We need to open the lines of communication early on with patients and families

Teresa Prouty: Fantastic job on the App! I already downloaded to peruse :-)

Lisa Morrise CAPS: Hi Glenn!

Lisa Morrise CAPS: Great presentation!

sheila daniels: can you show the page of benefits of PFAC again, please?

Monica Dela Cruz: Here you go :)

Laura Jackson : What is one idea or insight you had from participating in this session?

Mary K Jones: I'm taking away the idea of checking our ED experience for the behavioral health admissions to ED.at our small rural hospital. Behavioral health is one of our PFAC targeted areas for evaluation and improvement. This info is great!

Monica Dela Cruz : Thank you Mary!

Martha Browning : My insight is how cute Monica pronounces the word button!

sheila daniels: Incorporating storytelling further as illustrated through your program.

Teresa Prouty: We need to become more cognizant about involving our BH families

Norma Ruiz : This has made me want really go back to my facility and get more information on how we are really doing in our PFCC path

o Health Literacy: Please Don't Ask if I Understand

<https://us02web.zoom.us/meeting/register/tZwpduGqrD4pHtlcv1ILSDEZb5FDWNm6f5ua>

10:59:48 From Josephine Amadi : Pts have positive outcome when families are involved in their care.

10:59:49 From Brittany Jackson : Thank you!

10:59:53 From Monica Dela Cruz : Thank you

10:59:56 From Teresa Prouty : Great session thank you~