

A Message from PFCCpartners Regarding COVID-19

PFCCpartners is committed to the health and well being of communities. In response to the evolving effects of COVID-19, PFCCpartners is taking the following actions implemented Monday March 16, 2020.

- All staff will work remotely from home to maintain social distancing.
- All employee travel has been cancelled.
- Speaking engagements have been postponed or cancelled.
- Cancelled in person training events
- 2020 PFCC Conference RFP deadline extended indefinitely

PFCCpartners will continue to host our normal virtual events, including:

- [Patient Family Advisor Summit: Co-Designing Person Centered Measurement](#) - March 27, 2020
- [PFAnetwork Virtual Meetings](#) - April 8, 2020
- [Quality Improvement \(QI\) Basics for Advisors](#) - April 2 and 9, 2020
- [PFAnetwork Work Group meetings](#)

2020 PFCC Conference Update

We are continuing to plan for the 2020 PFCC Conference to be held September 21 and 22, 2020. The deadline to submit proposals will be extended indefinitely. Selected proposals will be invited to present at the upcoming PFCC Conference, including if the event is postponed. If you have any questions, please feel free to contact Laura Jackson at laura@pfccpartners.com.

PFCCpartners offers the following support for our communities:

- Provide guidance and support to any healthcare system, quality improvement organization, research team or other healthcare stakeholders seeking help with public communications. As advisors, our staff will be glad to provide the patient perspective on efforts to respond to COVID-19.
- Fight feelings of isolation and join our online Yammer community, virtual meetings, send an email or give us a call. Reach out, we are here!

- PFAnetwork members who are leading efforts in their communities to decrease social isolation can use the PFAnetwork Yammer and Zoom platforms to support connections. Reach out to inquire.
- A commitment to disseminate credible information to the PFAnetwork members with a request to share with the public in their communities.

PFCCpartners will also seek to spread positive examples of people supporting one another through this period. For example, an advisor from the Quality Medicare Advisory Community shared that her community of hospice volunteers were seeking ways to stay connected with one another so that no one feels alone. In our community, local restaurant owners are making breakfast burritos for the children who are unable to access the lunch program at school. We believe spreading the ways people are staying connected and looking after one another will increase these practices across our country. Join us in raising up examples by using the hashtag #WorkfromHappiness.

We wish you well being and health!

