

Children's Hospital of Michigan
Family Centered Care
Patient and Family Partnership Documentation
Process

Patient and Family Advisors have unique perspectives on the experience of receiving care that is important to the hospital and essential to advancing family-centered care at Children's Hospital of Michigan.

In order to show appreciation for the commitment of time, talent and insight, and to collect key data to measure effectiveness, patient and family advisors receive a gift card as a token of appreciation for their contribution to Family-Centered Care initiatives at Children's Hospital of Michigan. The value of the gift card(s) will not exceed \$50 per event.

1. Patient or Family participates in an activity or event at the invitation by and with the approval of the CHM Family-centered Care Department.
2. Participants will sign in to indicate their presence.
3. A CHM staff person approves the activity and issues a gift card. The serial number for the gift card is noted on the evaluation form.
4. Data from the forms will be maintained in a spreadsheet by the Department Assistant.