

PFE Guidelines for Pediatric Patients Seen in Adult Hospital Settings

Developed by Parents for Parents*

- Ask the patient and the parents or guardians, “What matters to you on this visit?” (While the parent may be most concerned about the patient’s pain, the patient may be most concerned about when she will be able to go back to playing soccer. Asking the question about what matters will give providers and opportunity to answer both the patient’s and the parent’s concerns, helping to alleviate anxiety.)

Questions Patients and Parents should ask:

- Do you have equipment and supplies just for children or teens?
- Do you have a children’s doctor available?
- Does your pharmacy regularly give children’s medications? Do they figure out how much to give using the child’s weight in kilograms?
- How can we help my child feel comfortable with procedures? May my child watch TV, draw or do some other activity?
- Do you have an experienced staff member for drawing blood or starting IVs on babies, children and teens?
- If my child is medically complex: Will you talk with my child’s doctors? Will you take my child to another hospital that is able to provide the care she needs?
- Please explain what is happening in a way my child and I can understand.

*Developed by Chrissy Blackburn, Libby Hoy and Lisa Morrise, May 2013. These questions were written in “simple language” and may be shared with families.