



Wendy Nickel, MPH is the Director of the American College of Physician's newly formed Center for Patient Partnership in Healthcare (CPPH). Wendy has over 20 years of experience in healthcare, focused on improving quality, safety and the experience of care. She has directed numerous hospital improvement initiatives, patient engagement and advocacy programs and physician communication strategies. Wendy has authored several publications including a book and blogs about pharmaceutical risk management, a guide for hospitalist mentorship and articles about patient satisfaction, quality and safety across a variety of healthcare settings.