

IHI Resources discussed during the October 27th PFA Summit 2015

- IHI White Paper Comparing Lean and Quality Improvement:
<http://www.ihl.org/resources/Pages/IHIWhitePapers/ComparingLeanandQualityImprovement.aspx>

People often want to know about the relationship between the IHI approach to quality improvement and Lean, and how they can best utilize one or both approaches to improve their own care systems. This white paper aims to address these issues, and argues that because both methods are complementary ways of approaching improvement, it is not necessary to choose one over the other as a guide to action.
- [IHI Open School Course QI 102: The Model for Improvement: Your Engine for Change](#)
This IHI Open School online course is freely available to all. The course will teach you how to use the Model for Improvement to improve everything from your tennis game to your hospital's infection rate. You'll learn the basic steps in any improvement project: setting an aim, forming a team, selecting measures, developing ideas for changes, testing changes using Plan-Do-Study-Act (PDSA) cycles, and measuring to determine if the changes you are testing are leading to improvement.
- IHI Open School Chapter Locator: <http://www.ihl.org/education/IHIOpenSchool/Chapters/>
- Dr. Mike Evans Video: An Illustrated Look at Quality Improvement in Health Care:
<http://www.ihl.org/resources/Pages/AudioandVideo/MikeEvansVideoQIHealthCare.aspx>
- Pat Rutherford's blog- [What Are Always Events?](#)
 - Other tools and resources located at www.ihl.org/alwaysevents
- End-of-life care: The Conversation Project Starter Kit: <http://theconversationproject.org/>
 - Community Resource Center: <http://theconversationproject.org/resources/>
 - Conversation Ready White Paper:
<http://www.ihl.org/resources/Pages/IHIWhitePapers/ConversationReadyEndofLifeCare.aspx>
- 100 Million Healthier Lives Initiative:
<http://www.ihl.org/Engage/Initiatives/100MillionHealthierLives/Pages/default.aspx>